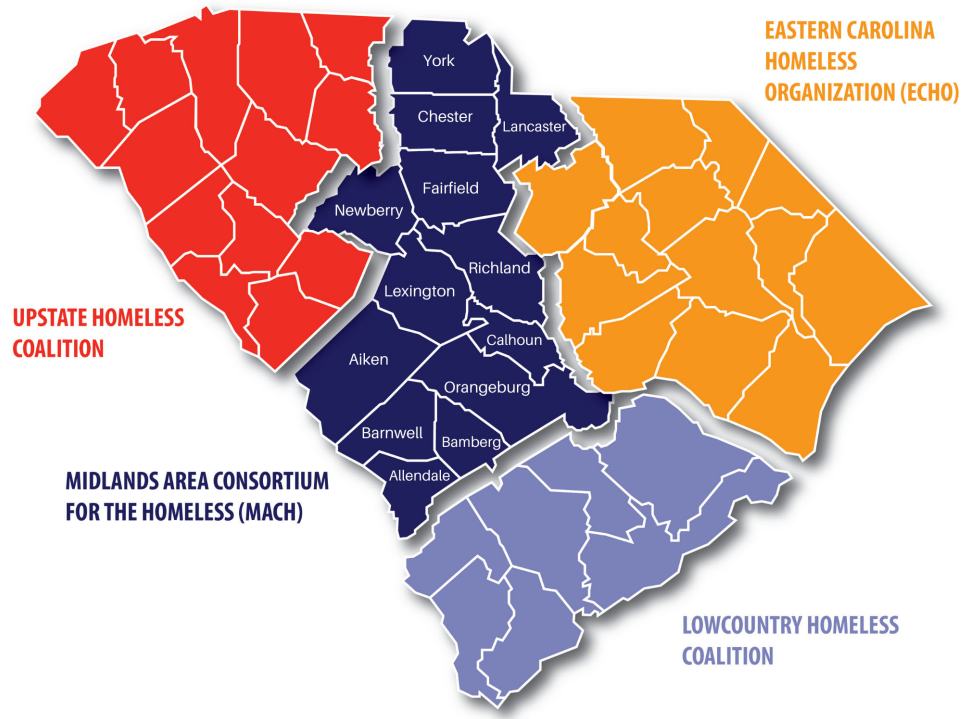


2026 Monitoring Orientation

Preparing for the 2026 monitoring process.



Goals for Today

- Walk through what to expect in the monitoring process
- Highlight what is new this year
- Share what will be requested and when
- Leave time for questions and discussion

Let's Chat



What is one thing your program does really well that you hope monitoring recognizes?

Why do we monitor?



Better understand how your program works day to day



See how requirements are being applied in real time



Learn what is working well across agencies



Identify where we can provide support

What's New in 2026

Process Changes

- Premonitoring interview
- Expanded document request

How We Understand Programs

- Risk indicators
- Cost per household served

What This Means for Programs

- These updates build on what you are already doing
- Most information will come from existing reports and documentation
- You do not need to prepare anything outside of normal program operations
- We will continue to provide guidance and support throughout



Pre-monitoring Interview (NEW)

Before file review and site visits, each program will participate in a brief Teams conversation.

Purpose.

- Provide an overview of how the program operates
- Discuss housing placement and case management approach
- Identify any recent program changes or challenges

Who should attend.

- Program lead or manager
- Staff familiar with day-to-day operations (case management or housing)
- Others as appropriate

What We Will Request in Advance



What we are requesting in advance:

- Audit management letter
- Grant award/funding letters
- Key policies and procedures
- Match documentation

Before the Visit



DOCUMENTS REVIEWED
THROUGH COGNITO



APR AND HMIS DATA
REVIEWED BY COC STAFF



PREMONITORING
INTERVIEW COMPLETED



HMIS FILE LIST SHARED (AT
LEAST FIVE DAYS BEFORE
VISIT)

Cognito

2026 Continuum of Care (CoC) Monitoring



FILE OVERVIEW DISCUSSION



FILE REVIEW



OPPORTUNITIES FOR
QUESTIONS AND CLARIFICATION

Day of Visit Expectations

Timeline and Communication



Pre-monitoring interviews. Will be scheduled two weeks prior to visit and will be through Teams.



Submit requested documents through Cognito. Deadline: April 20, 2026



Site visits will be scheduled for May and June 2026.



Monitoring reports will be sent to recipients within three weeks of site visit. Reports will follow the current HUD format of concerns and findings.



Questions and Discussion



QUESTIONS?



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THANK YOU.